

Quality Policy Statement

Construction Specialties Australia Pty Ltd is committed to providing quality speciality building products that meet or exceed customer expectations, Australian Standards and regulations. Our corporate Vision Statement is "Enhancing people's lives by making buildings better".

The Products currently available in Australia include:

- Acrovyn Wall Protection System, comprising handrails, crashrails, bumper guards, corner guards, wall sheeting and door and door-frame protection;
- Pedisystems, comprising entrance mats and grids;
- Expansion Joint Cover Systems;
- Louvers and Sun Controls;
- Explosion Vents

Construction Specialties Australia Pty Limited may expand its product range to include other products already developed and marketed in other countries.

We aim to ensure that our customers receive their orders as requested, on time and to specifications, and will continue to look for ways to improve our service.

We are focused on maintaining and continually improving our Quality Management System (QMS) to satisfy the requirements of ISO 9001 and will achieve this by:

- Regular internal and external auditing of our system
- Setting and reviewing of measurable objectives
- Ongoing staff training
- Communications with our customers
- Contact with sales staff and representatives and production staff

Whenever we identify problems, we will rectify them as soon as possible and review the outcomes to ensure we meet customer expectations.

Our Corporate Mission Statement and Values drive us to satisfy our customers through excellence in leadership, innovation, technology and management of our resources. The achievement of our goals will be for the benefit of our employees, representatives, suppliers, shareholders and most importantly, our customers.

Approved: _____

A handwritten signature in black ink, appearing to read 'Bill Maloukis', written over a horizontal line.

Bill Maloukis (General Manager)